

# Playgrounds in Restaurants: A Snapshot of Consumer Perceptions

We conducted a survey of 1,030 participants—both parents and non-parents—to understand how playgrounds influence restaurant choice, family-friendliness, and overall dining experiences. As part of the survey, we asked participants whether they have children and categorized their children's ages into four groups: 1-3 years, 4-6 years, 6-10 years, and 10+ years. The findings highlight clear benefits for branding and recommendations yet reveal mixed enthusiasm about paying extra for these amenities and a strong preference for physical play over digital alternatives.







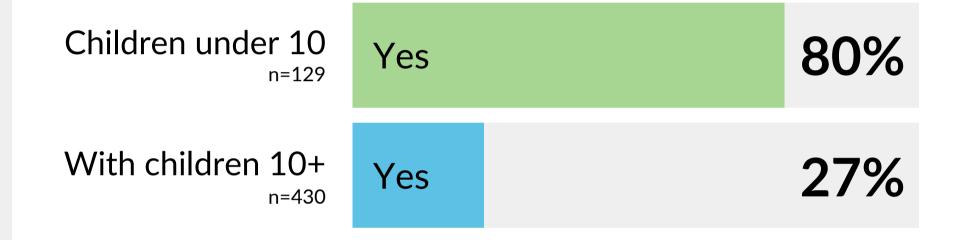
# Why is this important?

The data suggests that a playground can significantly boost a restaurant's family-friendly appeal and word-of-mouth recommendations. However, most patrons are hesitant to pay extra for the amenity, meaning owners should be prepared to carry the costs of setup and upkeep.

Physical playgrounds are also viewed more favorably than digital alternatives, indicating that genuine active play still resonates most with customers. For restaurants looking to stand out and cultivate a family-oriented reputation, integrating a well-maintained playground can create a positive impression, and encourage repeat visits.



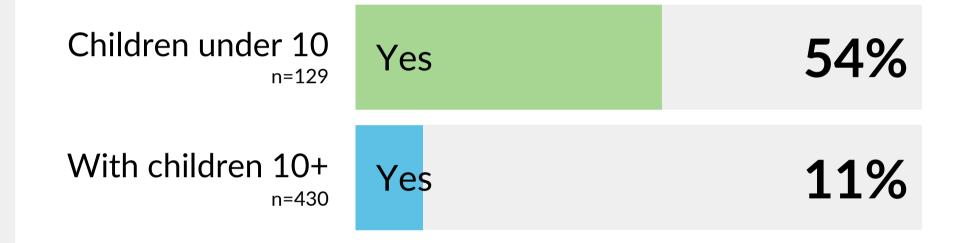




of parents with kids aged 4-6 say yes, the highest among all age groups.



Do you currently choose restaurants because they offer playgrounds for children?



53% of parents with 1-3-year-olds prioritize playgrounds.



Would a playground affect your perception of the restaurant's atmosphere or dining experience?



of parents with 1-3-year-olds say yes, showing strong influence on young families.



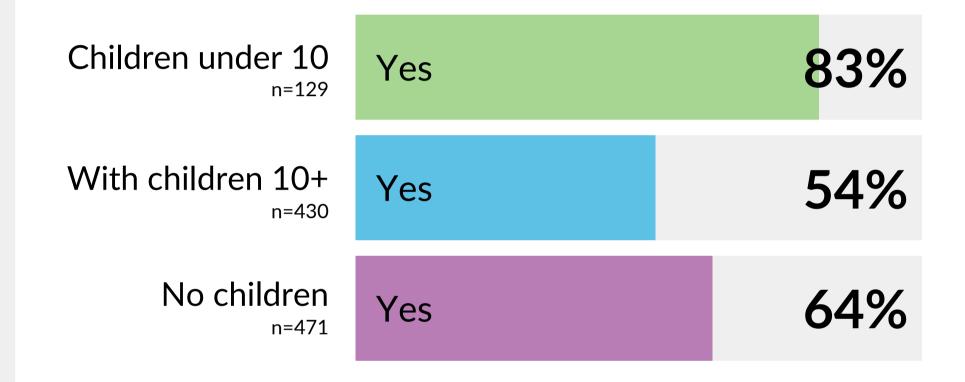
Would having a playground improve your overall perception of this restaurant as family-friendly?



93% of parents with 1-3-year-olds agree, showing the strongest impact in this group.

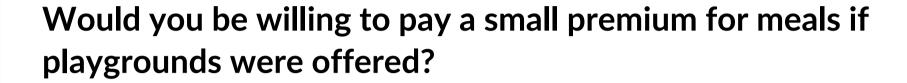


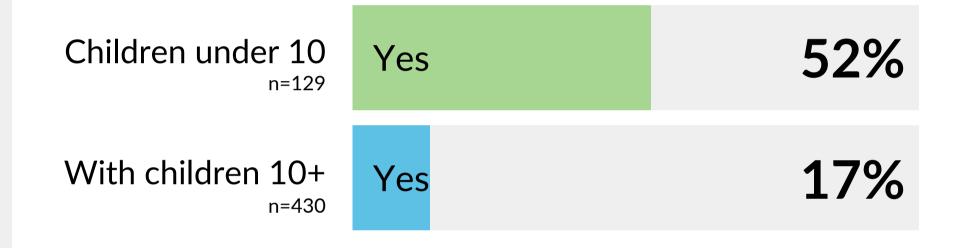
### Would you be more likely to recommend this restaurant to other families if it had a playground?



of parents with 4-6-year-olds would recommend it, showing strong wordof-mouth potential.



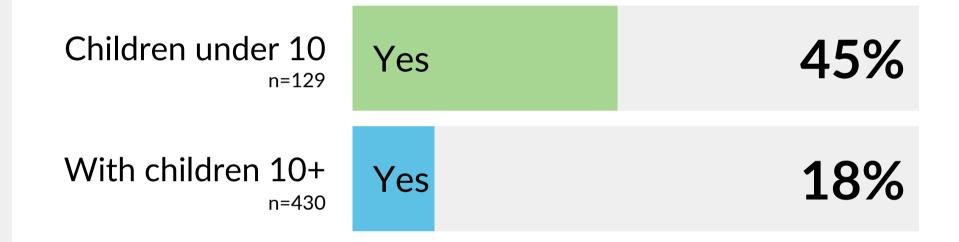




of parents with 1-3-year-olds are willing to pay, the highest among all age groups.



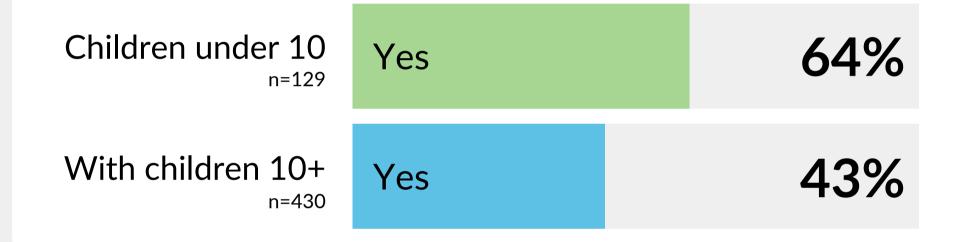




of parents with 1-3-year-olds would pay, but willingness drops significantly for older kids.



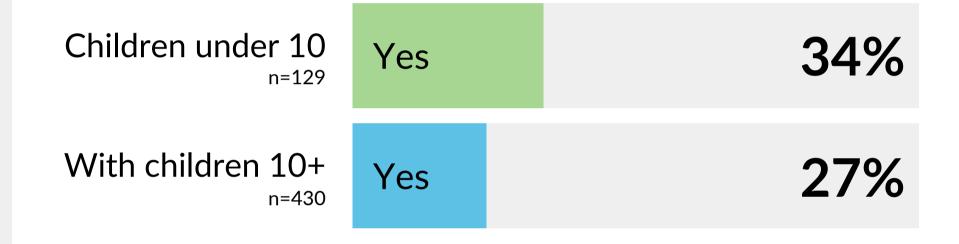
Would a digital platform that offers educational content for your children during your visit enhance your experience?



of parents with 4-0 year of parents with 4-0 y



Do you feel digital activities can effectively replace physical playgrounds in restaurants?



of parents with 1-3-year-olds say yes, reinforcing that physical play is preferred.



## About Intouch Insight

At Intouch Insight, we specialize in helping multi-location brands achieve operational excellence, exceed customer expectations, and build long-term customer loyalty, and we are proud to deliver growth solutions to over 300 of the world's most beloved brands.

Our solutions are designed to streamline operations, maintain brand standards, and provide actionable insights to help our clients enhance their CX. With over 40 years of CX expertise, we excel in providing our clients with top-notch CX, customer surveys, mobile forms, mystery shopping, as well as operational and compliance audit solutions.

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